**Federal Project Partners**

U. S Army

U. S. Department of Interior

U. S. General Service Administration

**Business Size/Class**

WOSB

Small Disadvantaged

**Cage Code:** 493S5

**DUNS:** 614151285

**NAICS CODES**

561320 541611 541612

 561421 541720



**CAPABILITY BRIEFING**

**Corporate Overview**

PSRI Technologies, LLC (PSRI Tech) is a professional services company that was established in 2001, specializing in staffing (information technology and administrative – clerical resources), project management, customer service/in-bound and out-bound call center/help desk support and a value- added reseller for Dell, HP and Lenovo products.

**Areas of Expertise**

**Staffing:**

* Administrative/Clerical
* Help Desk/Customer Service
* Information Technology
* Proven recruiting methods
* Short and long-term placements
* Quick placements

**Call Center/Helpdesk Support:**

* Call Center infrastructure planning, installation and configuration
* Integrated (VoIP)/Cloud-based telephone system
* Information and referral services
* Fulfillment center capabilities

**Project Management**

* PMI ® Certified Project Managers
* Business Process Analysis
* Cost Containment
* On-time project delivery
* Project Management Best Practices

**Certifications**

Illinois BEP/MBE/WBE

Indiana MBE/WBE

Kentucky MBE/WBE

Missouri DBE/MBE/WBE

New York MBE/WBE

North Carolina DBE

Rhode Island MBE/WBE

SBA 8(a) Graduate

Tennessee DBE/WBE

Virginia SWAM Certified

WBENC - WOSB



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