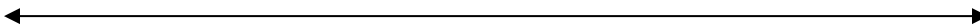




CAPABILITY BRIEFING

Corporate Overview

PSRI Technologies, LLC (PSRI Tech) is a professional services company that was established in 2001, specializing in staffing (information technology and administrative – clerical resources), project management, and customer service/in-bound and out-bound call center/help desk support.



Areas of Expertise

Staffing:

- ✓ Administrative/Clerical
- ✓ Help Desk/Customer Service
- ✓ Information Technology
- ✓ Proven recruiting methods
- ✓ Short and long term placements
- ✓ Quick placements

Call Center/Helpdesk Support:

- ✓ Call Center infrastructure planning, installation and configuration
- ✓ Integrated (VoIP)/Cloud-based telephone system
- ✓ Information and referral services
- ✓ Fulfillment center capabilities

Project Management

- ✓ PMI ® Certified Project Managers
- ✓ Business Process Analysis
- ✓ Cost Containment
- ✓ On-time project delivery
- ✓ Project Management Best Practices

Certifications

Georgia DBE
 Indiana MBE/WBE
 Massachusetts MBE/WBE
 Missouri MBE/WBE/DBE
 New York MBE/WBE
 North Carolina DBE
 SBA 8(a) Graduate
 Tennessee WBE
 Virginia SWAM Certified

Federal Project Partners

U. S Army
 U. S. Department of Interior
 U. S. General Service
 Administration

Business Size/Class

EDWOSB
 Small Disadvantaged

Cage Code: 493S5
DUNS: 614151285

NAICS CODES

518210 541430 541511
 541512 541513 541519
 541611 541612 561110
 561320 561421 561422
 611420

